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Utility Reminders

You do not need to set up your water, trash and sewer utilities, as they will be billed through your online RentCafé portal. If you choose to set up cable/internet, you will need to contact the provider you select to ensure you will have connection on your move-in date.

Move-in Dues

Please prepare to pay all of your move-in dues on your move-in date. Since receiving keys assumes ownership of an apartment, we cannot issue your keys until your move-in fees have been paid in full.

Bank Account Verification

In order to pay your move-in fees, you must have your bank account verified as a form of payment through your RentCafé portal PRIOR to your move-in date. Please refer to the "Bank Account Verification" document for instructions.

Address Change

Please remember to update your new address as needed. For your convenience, here is a link to change your address through USPS: https://moversguide.usps.com/

Pet Reminders

As stated in our Move-in Reminders document, we will need your fur baby's picture ID and veterinary verification. For dogs, we need age, weight, and shots verified, and for cats we need shots verified. Please send this information over prior to your move-in date.

Dog Owners: Since Paravel participates in PooPrints, a DNA dog waste management program, we must collect a DNA sample from every dog in the





community. Office management will contact you to set an appointment up to complete this process.



We will be opening the South side of our building on June 1st, however the North side of the building will remain off limits as it will be actively constructed. Please note that all exterior amenities as well as 7th floor amenities will not be accessible until August 1st.

Apps to Download



RentCafe (Resident Portal) - pay rent, file work orders, announcements & calendar invites



SmartRent - Adjust your thermostat settings and unlock/lock your apartment



Butterfly Mx - Grants access into the building and unlocks the package room

Thank you again for choosing to call Paravel home. Please let us know if you have any questions or concerns about this. We are looking forward to your move-in!

Thanks,

Paravel

