

# Welcome to 112 GARDEN STREET APARTMENTS



managed by  
**Redstone**

# Welcome

## YOU'RE GOING TO LOVE IT HERE!

---

Welcome to 112 Garden Street Apartments! We want you to feel at home and want you to know we are here to help. Our team is constantly working to provide you with an optimal living experience. We hope that we can work with you to make a community that you can be proud of. This welcome packet reviews all the need-to-know information about your new home. Please read and review, and reach out to our team with any additional questions.

# Table of Contents

Important Information While You Get Settled .....	1
Need help? .....	2
RentCafe App .....	3
Rent Payments .....	4
RentCafe - Add Payment to Your Account .....	5
RentCafe - Setup Auto Payment .....	6
Maintenance Requests .....	7
Maintenance .....	8
Maintenance cnt. ....	9
Need Something Fixed? .....	10
After-Hours Maintenance Emergency .....	11
Elevator Outage Plan .....	12
Community Spaces - Fitness Center .....	13
Community Spaces - Laundry .....	14
Community Spaces - Animal Washing Station .....	15
Comcast Information .....	16
Comcast Information cnt. ....	17
Keys .....	18
Mail & Packages .....	19
Parking .....	20
Trash, Recycling & Compost .....	21
Explore Local .....	22
Green Mountain Transit .....	23
Green Mountain Transit cnt. ....	24
Working Bridges .....	25
Welcome Home! .....	26
	27

# Important Information While You Get Settled



**Move-In Condition Report:** A move-in condition report will be sent to your email electronically via DocuSign after you have been issued keys. Please complete an inspection of the apartment and return this report within 48 hours of your move, noting any wear and tear. This report will be saved on your resident account for future reference upon your move-out.

The move-in condition report is not a maintenance request submission. For any current or future maintenance needs, you will need to submit a maintenance request via your online resident portal. Please see pages 7-12 that reference maintenance.

**Parking:** If you have signed up for parking, and completed a parking addendum with Redstone, you will be issued your parking tag upon your move-in by our team. For additional parking information please see page 19. We do not have any guest parking. Those without a parking permit tag will need to park on the public street.

**Moving Trucks:** If you have a moving pod or truck, you will either need to utilize your assigned parking space or find street parking. Please note that it is important to not block anyone in, block the entrance, or prop any doors open unattended.

**Elevator Access:** We do not allow the elevator to be reserved as it is to be used by all residents. We ask that you do not prop open the door as it will cause the elevator to malfunction.

# Need Help?



## **PARKING**

Have a parking question?



## **PET UPDATES**

Need to update your animal permit addendum?



## **RESIDENT CONCERNS**

Need help with non-maintenance matters?



## **BILLING/ RENT PAYMENT**

Need assistance with your Redstone account?



## **LEASE DOCUMENT**

Questions about your lease or a renewal?



## **TERMINATION**

Change of plans?  
Questions about your lease obligations?



For all these topics, please contact:  
[CITYCENTER@REDSTONEVT.COM](mailto:CITYCENTER@REDSTONEVT.COM)

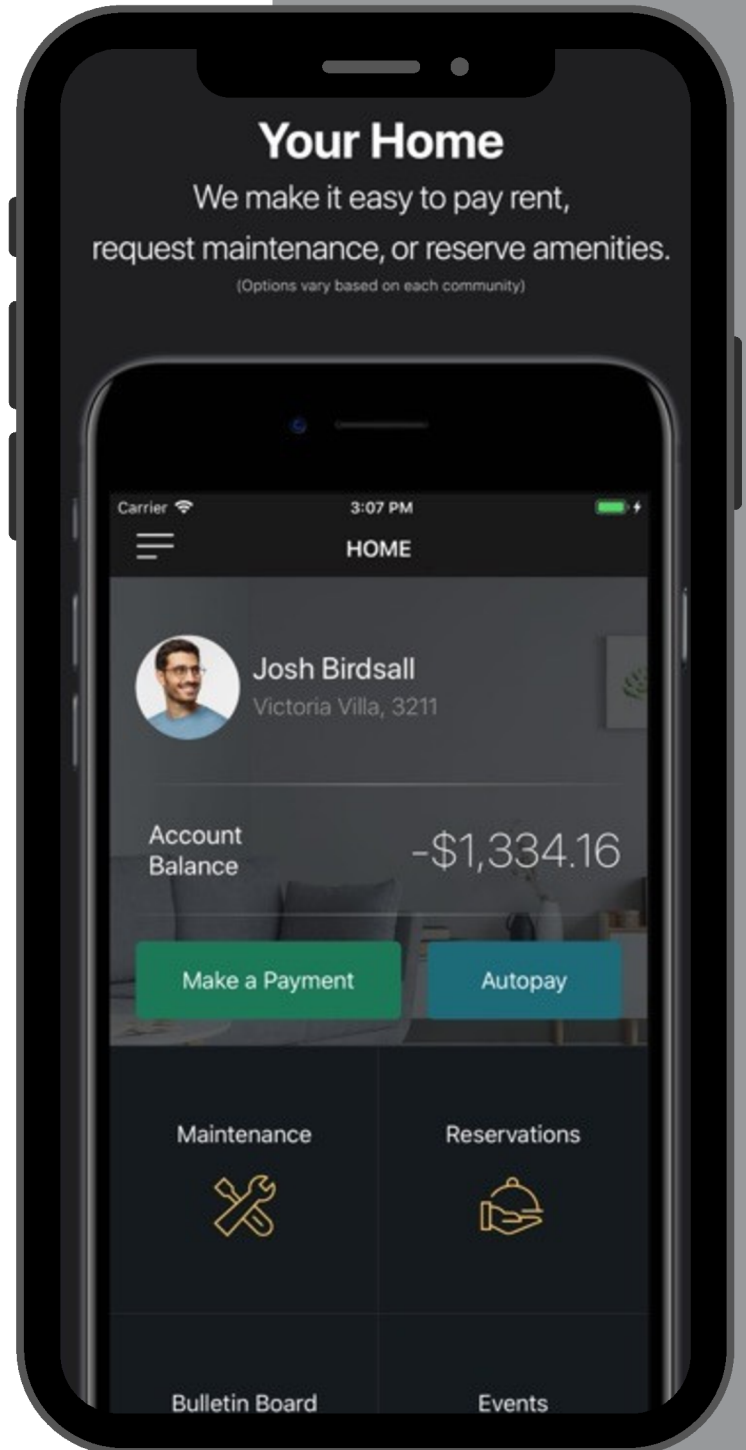
# RentCafe App

Access your tenant portal easily through the RentCafe Resident App.

The app offers simplified rent payments and makes submitting a maintenance request easy. You can even upload a picture or voice message with your request.



SCAN ME



# Rent Payments

## COMMONLY ASKED QUESTIONS

### ▶ **WHEN IS RENT DUE?**

Rent is due on the 1st of the month. Please note, insufficient funds and payments not received by the 5th of each month will incur a \$50 late fee.

### ▶ **HOW CAN I PAY MY RENT ELECTRONICALLY?**

All electronic payments must be made using Redstone's online resident portal or mobile app, RentCafe.

### ▶ **HOW DO I PAY MY RENT WITH A CHECK?**

Checks can be mailed to:

The University of Vermont Medical Center Inc.  
c/o Redstone  
PO Box 790  
Burlington, VT 05402

Checks can also be dropped off and left in the rent drop box at:  
100 Bank Street, Burlington, VT 05401.

Checks should be made out to The University of Vermont Medical Center Inc. PLEASE INCLUDE YOUR NAME AND UNIT NUMBER ON THE CHECK. We do not accept cash.

# RentCafe

## TO ADD A PAYMENT ACCOUNT IN YOUR RESIDENT SERVICES PORTAL:

- »» Log in and navigate to the 'Payments' section. Select the 'Payment Accounts' Tab.
- »» Here you can choose to add either a bank account or debit/credit card. Debit/Credit card processing fees apply when using a card for payment. There are no fees for an ACH payment made directly from a bank account.
- »» There is a verification process when adding a bank account:
  - RentCafe will automatically verify your account through a third party website called Finicity. If your banking institution is not supported through Finicity or there have been 3 failed attempts, then you will be prompted to add your bank account manually.

# RentCafe

## TO ADD A PAYMENT ACCOUNT IN YOUR RESIDENT SERVICES PORTAL:



- If adding your bank account manually:
  - A trial deposit amount will appear in your bank account within 24 to 48 hours (excluding weekends and Holidays).
  - Once you receive the trial deposit amount, you will log back into your RentCafe resident portal and navigate to the Payment Accounts page
  - Here you will select the 'Verify' button next to the account which will take you to a new screen to enter the trial deposit amount to complete the verification process.

# RentCafe

## SETTING UP AUTOPAYMENT IN YOUR RESIDENT SERVICES PORTAL:



Once you have added a payment account and you have moved into your apartment, you will be able to set up recurring automatic payments. Go to the Payments section of the portal and select the 'Setup Autopay' button.



Enter the information. Note, if you enter an end date for your automatic payment it will not process after this date. Select 'Confirm & Continue', review the information, accept the terms and conditions, and then select 'Confirm & Setup Autopay'.



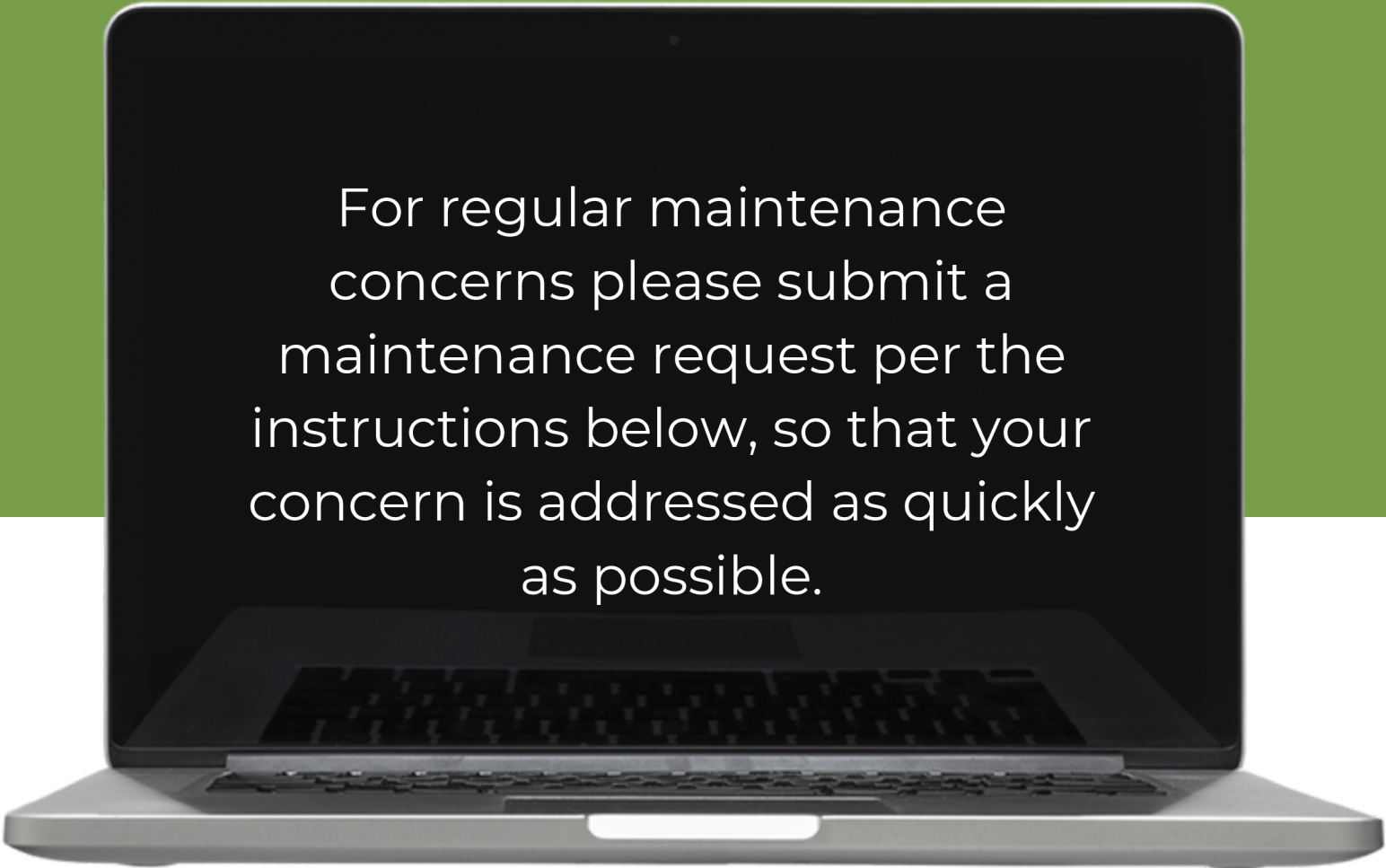
You may need to edit your automatic payment if you choose to renew with us. To preview upcoming charges, select the 'Monthly Charges' tab on the Payments page.



Select 'Next' to preview and submit. You should receive a confirmation email when you successfully add a payment account, set up an automatic payment, or make a one time payment.

# Maintenance

## REQUESTS

A silver laptop is shown from a front-facing perspective, slightly angled. The screen is black and displays white text. The laptop is open, and the keyboard and trackpad are visible at the bottom. The background behind the laptop is a solid green color.

For regular maintenance concerns please submit a maintenance request per the instructions below, so that your concern is addressed as quickly as possible.

### HOW TO SUBMIT A REQUEST

Please log in through your [RentCafe portal](#). Once logged in, click 'Maintenance Request', fill out the form, and submit!

# Maintenance

## COMMONLY ASKED QUESTIONS



### **HOW DO I SUBMIT A MAINTENANCE REQUEST, AND WHEN WILL REDSTONE COME FIX MY PROBLEM?**

You can submit maintenance requests through your online resident portal account, RentCafe. There is a box to provide information if you require advanced notice for access, otherwise we don't pre-notify once work is scheduled. Requests are prioritized based on when they are received and emergency need. If you'd like an update on your request, please check the status of your request in RentCafe.



### **I'M CONCERNED ABOUT SOME ASPECT OF MY SMOKE DETECTOR. WHAT SHOULD I DO?**

Please notify our maintenance team immediately by submitting a maintenance ticket or calling the emergency maintenance line. Residents should never remove or disable a smoke/CO detector and can be responsible for a \$500 fee if Management finds that a detector has been removed or disabled.



### **MY SINK AND/OR TUB DRAIN IS A LITTLE SLOW. WHAT SHOULD I DO?**

We always advise that if your unit has a pre-installed drain catch to leave this in and clean it regularly. If you are worried about a larger maintenance problem, please submit a maintenance ticket.



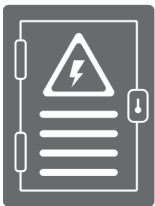
### **DO YOU HAVE ANY SUGGESTIONS FOR SETTING MY THERMOSTAT?**

Always make sure the switch on your thermostat is set to heat in the winter and cooling in the summer. The fan option should always be set to "Auto." Always have your thermostat set to at least 60 degrees in the winter.

# Maintenance

## COMMONLY ASKED QUESTIONS

### **MY POWER WENT OUT! WHAT DO I DO?**



The electric/breaker box is typically located near the kitchen of the apartment (exact location varies by apartment). It is gray and metal. If the power goes out in any part of your apartment, check the circuit breaker first to see if it is 'on' or has been tripped 'off.' The breaker is 'off' when it is flipped to the 'off' position. Each breaker is labeled. If tripped 'off', turn off all electrical items in the affected area, flip the breaker ALL the way to the 'off' position then flip the switch to the 'on' position. If you continue to have power issues, please call the after-hours emergency maintenance line for assistance.

### **I'M LOCKED OUT! WHAT DO I DO? WHAT HAPPENS IF I LOST MY KEY?**



The management office can assist with lockouts during business hours. If you are locked out after the management office is closed, the emergency after hours on call service will assist with entrance to your apartment for a fee, that is charged directly to your resident account. Current administrative fee for lockout is \$200; subject to change without notice. If you lose your keys, contact the management office and a new set can be provided for a fee charged to your account.

### **HOW WILL I BE NOTIFIED WHEN ROUTINE WORK IS SCHEDULED FOR MY APARTMENT?**



We encourage you to check your email every day to stay updated about important reminders for both your apartment and the community. At times, you may receive an email from us directly to let you know about routine work that is scheduled to take place in your unit, or you may receive an email from us when there are reminders going out to the larger community. Please be sure that you are reading all communications sent from Redstone and follow up with us if you have questions or concerns.

**NEED SOMETHING FIXED?  
NOTICE ANYTHING WRONG?  
NOT SURE WHO TO CONTACT?**



**SCAN ME**

HELP KEEP  
YOUR HOME  
CLEAN & FUNCTIONAL  
DO YOUR PART IN  
COMMUNICATING ISSUES AS  
THEY ARISE. FOLLOW THIS  
QR CODE OR GO TO YOUR  
RENT CAFE ACCOUNT TO  
SUBMIT A MAINTENANCE  
REQUEST.

# After Hours Maintenance Emergency

The following information is to provide guidance on the use of our Emergency Maintenance On-Call service. We hope you never have to use this service, but we know there are times when its use will be necessary to inform us of a maintenance emergency that requires a quick response. We are not able to address issues that are not a maintenance emergency after-hours, which include: Smoking, Parking, Neighbors, and Air Conditioning issues. Please email your concerns to [citycenter@redstonevt.com](mailto:citycenter@redstonevt.com), and we will respond within two business days.

## Examples of Maintenance Emergencies

- No heat during the winter.
- A burst pipe or another form of an active leak such as overflowing plumbing fixtures.
- A toilet that won't function, only if there is not another toilet in the apartment.
- Damage to the property that renders it unsafe – for example, an exterior or apartment door that won't properly close or lock.
- An elevator is out of service.
- Malfunctioning smoke detector (a real alarm or fire conditions to be reported to 911).
- No hot water.
- You are locked out and have no other way to access the building or your apartment – please note that a lock out response incurs a fee and requires our team to properly identify you as a resident under the lease. ID is required.

**(802) 951-3725**

Please note that Redstone's Emergency Maintenance service does not take the place of the police, fire, or other first responders. For medical emergencies, life-threatening situations, reporting of a crime, or other situations for which police, fire, or EMS are needed, please call 911. Redstone staff are not trained first responders and are not able to respond to this type of emergency. For loss of utility service, including loss of power, telecom service, or smell of gas please work directly with local utility provider.

# Elevator Outage Plan

## Purpose & Background:

All elevators at properties managed by Redstone have contracted preventive maintenance plans with the elevator manufacturer or other qualified elevator repair company. These contracts usually have not less than monthly service visits. Elevator inspection certificates also posted within each elevator cab. Safety and accessibility are the goals of ongoing preventive maintenance of the equipment.

In the event of an elevator outage, we ask that the outage be reported to us immediately via our 24/7 maintenance line [802-350-6210]. We will respond to elevator outages promptly. Availability of the repair technician and ordering of any required parts may take hours or even days.

## Reasonable Accommodations During Elevator Outage:

Redstone is committed to making reasonable accommodations in rules, policies, practices, or services, when such accommodations may be necessary to give an individual with a disability an equal opportunity to use and enjoy their dwelling. Examples of possible reasonable accommodations can include:

- Providing assistance with getting medications, groceries, trash removal, etc
- Relocating temporarily to another unit or apartment on a lower level if one is available
- Relocating residents to a hotel or other accessible lodging during the repairs

## Steps we ask Residents to Take if an Elevator is Out:

- Contact us immediately to ensure that the elevator outage has been reported.
- If having a safe and operational elevator is a necessity based on your disability, please communicate with us when there is a reported outage so we can discuss any accommodations you may require.
- Keep in mind that it may take 24+ hours for an elevator technician to respond to the outage. Unfortunately, a broken elevator does take time to repair.
- If the repair results in a lengthy delay, you may wish to request a reasonable accommodation from us to relocate temporarily to another unit or apartment on a lower level if one is available.
- You can also contact your local emergency services department (e.g., Fire Department or equivalent) to alert them that you could be unable to evacuate in the event of an emergency.

## Steps Redstone Takes if an Elevator is Out:

- We will promptly contact the elevator vendor to have repairs scheduled.
- We will notify building residents that we are aware of an outage and we are working on resolving.
- We will keep you updated and let you know when it is complete.
- We will respond to requests for Reasonable Accommodation during an elevator outage. Please keep in mind that response times may vary depending on the length of the outage.

# Community Spaces

## Fitness Center

- The Fitness center is located on the first floor of the building near the main entrance.
- This is a shared common space. Please do not leave any trash or personal belongings behind.
- The fitness center is open 24/7. Please be mindful of noise level after-hours, and no loud music is permitted in the fitness area.
- After using weights, fitness balls and mats, be sure to put them back in their proper place to keep the space clean and organized for the next person.
- Please turn fitness equipment to the off-mode when you are done using a machine.



## GETTING STARTED

Our fitness center features Peloton bikes!

- ▶ **LOGGING IN:**  
You will need to log into a Peloton account in order to take a class. Tap [Take a Class](#). Then choose [Log In](#) or [Create Free Account](#). Once you're logged in, you can take any live or on-demand class.
- ▶ **TAKING A CLASS:**  
To start working out, select a live class or filter by ride length, instructor, and ride type, and choose from more than 9,000 on-demand classes. Your instructor will guide you through a workout that includes a warmup and cooldown. For more information about rides, go to [onepeloton.com/classes](https://onepeloton.com/classes).

# Community Spaces

## Laundry

- There are laundry rooms located on the second and fourth floors of the building near the elevator.
- The machines can be operated by mobile payment application, LaundryConnect™ Pay, or coin.
- Washer Pricing: Base \$2.25, Medium \$2.50, Heavy \$2.75. Dryer Pricing: \$2.25.
- This is a shared common space. Please monitor your laundry when utilizing the laundry equipment, and do not leave any trash or personal belongings behind.
- Redstone does not perform maintenance on the laundry equipment. If you have maintenance issues to report, please submit a ticket with Automatic Laundry through their website (<https://automaticlaundry.com/report-service/>), or mobile app LaundryConnect™ Pay.

Scan the QR code for more information about the Automatic Laundry mobile App, LaundryConnect™ Pay. This is where you can add funds to your account, submit maintenance requests for the machines, & more!






SCAN ME



# Community Spaces

## Animal Washing Station

-  The animal washing station is located on the first floor of the building near the laundry room and fitness center.
-  This is a shared common space. Please do not leave any trash or personal belongings behind, and please clean thoroughly after each use.
-  Only animals registered with Redstone may use the washing station.

---

### Have questions about our animal policy?

112 Garden Street is an animal friendly community, however as indicated in your lease agreement, written consent from the building is required in the form of an Animal Permit Addendum. Each apartment is limited to two animals. An additional security deposit of \$250 per animal and additional monthly rent per animal of \$60 is applicable.

For questions about our animal policy, please reach out to us at [citycenter@redstonevt.com](mailto:citycenter@redstonevt.com).



# Connect and enjoy instantly.

Activate your service right away, no installation needed.

## Here's what's included:

- Download speeds up to 200 Mbps
- xFi Gateway
- Access to Xfinity Stream content
- Access to millions of Xfinity WiFi hotspots nationwide

Get online instantly with an xFi Gateway already built into your home, so you can get a powerful, secure connection right away. Plus, help protect your devices and keep loved ones safe with Advanced Security, included at no extra cost.

Prefer to use your own modem? You can enjoy Xfinity Internet service without the xFi experience. See a list of compatible equipment at [mydeviceinfo.xfinity.com](http://mydeviceinfo.xfinity.com).

---

## Here's what you'll need to activate:

- Address and phone number
- Government issued ID
- Social security number

Then, call us at **1-855-638-2855**

xfinity

# Want an even better experience? Upgrade your Xfinity services to bring home a little more awesome.



## Xfinity Flex

Get a Flex 4K streaming TV box, free with your Xfinity Internet. Watch thousands of TV shows, movies and documentaries, and all your favorite streaming apps – all in one place. Plus, Peacock Premium is included at no extra cost.



## Xfinity Mobile

Break free from the Big Three and switch to Xfinity Mobile. Get Unlimited data for just \$30 a line per month, when you get 4 lines. Plus, you'll be connected to the fastest, most reliable network, with 5G included at no extra cost.

Savings compared to weighted average of top 3 carriers based on optimized pricing. Xfinity Internet required. Reduced speeds after 20GB of usage/line. Actual savings vary.



## Xfinity Voice

Get more ways to connect with friends and family with unlimited nationwide calling and a variety of international calling plans. Call the below number to confirm if you are eligible to add Xfinity Voice to your services.

To upgrade your account, call **1-855-638-2855**

xfinity

Restrictions apply. Not available in all areas. Services and features vary based upon service level. Internet: Actual speeds vary and not guaranteed. For factors affecting speed visit [www.xfinity.com/networkmanagement](http://www.xfinity.com/networkmanagement). Xfinity xFi and Advanced Security are available to Xfinity Internet customers with a compatible Xfinity Gateway. Advanced Security activation requires Xfinity app login. Xfinity WiFi hotspots available in select areas. Flex: Not available in all areas or to current Xfinity Video customers. Requires post-paid subscription to Xfinity Internet, excluding Internet Essentials. Pricing subject to change. Taxes, fees and other applicable charges extra, and subject to change. Limited to 3 devices. 1 device included, additional devices \$5/mo. per device. All devices must be returned when service ends. Separate charges apply to On Demand and certain streaming services. Viewing will count against any Xfinity data plan. Peacock Premium has a \$4.99/month value. Activation required to access Peacock. Voice: If there is a power outage or network issue, calling, including calls to 911, may be unavailable. Mobile: Available to residents with (a) Xfinity Bulk Internet or (b) Xfinity Bulk TV who subscribe to individually billed post-pay Xfinity Internet service. Line limitations may apply. Equipment, intl. and roaming charges, taxes and fees, including reg. recovery fees, and other charges extra, and subj. to change. Pricing subject to change. In times of congestion, your data may be temporarily slower than other traffic. After 20 GB monthly data use, speeds reduced to a maximum of 1.5Mbps download/750Kbps upload. Actual savings vary and are not guaranteed. Actual speeds vary. For Xfinity Mobile Broadband Disclosures visit: [www.xfinity.com/mobile/policies/broadband-disclosures](http://www.xfinity.com/mobile/policies/broadband-disclosures). Xfinity Mobile utilizes the highest ranked network from RootMetrics® 2H 2020 US report. WiFi networks not tested. Results may vary. Award is not endorsement. © 2021 Comcast. All rights reserved. © 2021 Peacock TV LLC. Peacock and related marks are trademarks of Peacock LLC.

# Keys

**The following keys will be issued to you upon your move-in:**

- Building front door key.
- Main apartment door key.
- Mailbox key.
- Those with an exterior door with steps leading out to Market or Garden Street will be issued an additional key.



**In need of a replacement key?**

Please email us at [citycenter@redstonevt.com](mailto:citycenter@redstonevt.com) and we will re-issue you a new key. Fee's will be assessed for lost keys.

# Mail & Packages



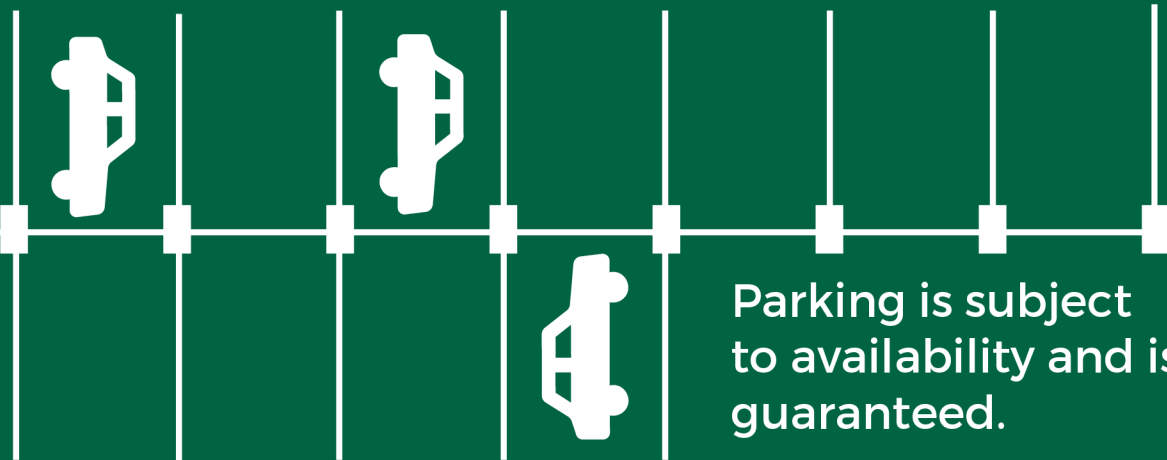
- Redstone will provide you with a mailbox key.
- Mailboxes are located on the first floor near the main entrance.
- Carrier services and the post office work directly with Redstone for building access.

## you & your packages:

- Please pick up your packages regularly and in a timely manner. Do not let your packages accumulate in the mail room space.
- If a package goes missing, you will need to work directly with the company/carrier/police.
- Please do not send items to the property prior to your move-in date. If that happens they will be returned to the sender.

# Parking

- 📍 Parking permits are available for rent on a first-come, first-served, basis in the underground parking garage and in the surface lot. To check pricing, availability, or join the waitlist, you will need to contact [citycenter@redstonevt.com](mailto:citycenter@redstonevt.com).
- 📍 Please note, the hang tag provided must be displayed while parked on the property at all times. There is a \$15 replacement fee if a parking pass is lost or not returned.
- 📍 There is no guest parking in the parking garage or in the surface lot. Guests will need to park on the public street parking.
- 📍 Specifics for the underground garage:
  - The underground garage can only accommodate a vehicle under 6.5' tall. If you have a roof rack it needs to be within the 6.5' tall limits.
  - When parking in the underground garage, automatic car starters should not be activated at anytime unless you are physically with your vehicle.



# Trash, Recycling, Compost



TRASH

The trash enclosure is located in the parking lot.

You are not permitted to leave large items and furniture outside the bins.

Recycling is located next to the trash receptacles.

Most packaging, containers, and paper are recyclable. However, the following things are not: paper plates, cups, napkins, styrofoam, household items, toys, or filmy plastics (including plastic bags).



RECYCLING



COMPOST

Compost is located in the trash enclosure and is the green bin. Effective July 1, 2020, the State of Vermont banned all food scraps from being included with waste that goes to a landfill. Residents are responsible for keeping their personal food waste separate from their trash and disposing of it in the provided exterior compost bins.

# **BE A GOOD NEIGHBOR & COMMUNITY MEMBER!**

**Please use the appropriate receptacles to dispose of trash, recycling, and compost.**

**On each receptacle there are guidelines on how each item should be disposed.**

**You are not permitted to leave large items and furniture outside the bins. Large items should be taken by you to a local dump or waste station**

**Please break down all boxes before disposing.**

**All trash should be disposed of into a receptacle and not left on the trash room floor.**



**Redstone**

# Explore Local

## The Scale

(Located in Catamount Run!) Vermont's first customizable poke bowl shop serving up fresh, fast, and seriously tasty eats since 2018. Build your own bowl with wild-caught sushi-grade fish, or keep it local with Vermont-sourced beef, chicken, or tofu.

5 minute walk

[www.thescalevt.com](http://www.thescalevt.com)

## City Center Park

City Center Park is a natural area park providing green area to City Center and area neighborhoods.

Located steps away from 112 Garden Street!

[www.southburlingtonvt.gov](http://www.southburlingtonvt.gov)

## Trader Joe's

Trader Joe's is open daily 8 a.m. to 9 p.m. In-store shopping available only.

3 minute car ride, 7 minute walk.

[www.traderjoes.com](http://www.traderjoes.com)

## South Burlington Public Library

Open every day except Sunday. Any legal resident of South Burlington over the age of five may obtain a resident library card with identification that clearly shows name and current legal address.

1 minute walk.

## Hannaford's Supermarket

Hannaford's is open daily 7 a.m. to 11 p.m. Online pre-order pick up and delivery are available on their website.

3 minute car ride, 12 minute walk.

[www.hannaford.com](http://www.hannaford.com)

## Bliss Bee

(Located in Catamount Run!) Coffee, pancake bites, burgers, shakes, and creemees oh my! Plus grain bowls and protein-rich salads for dine-in or takeout via convenient online ordering.

5 minute walk

[www.getblissbee.com](http://www.getblissbee.com)

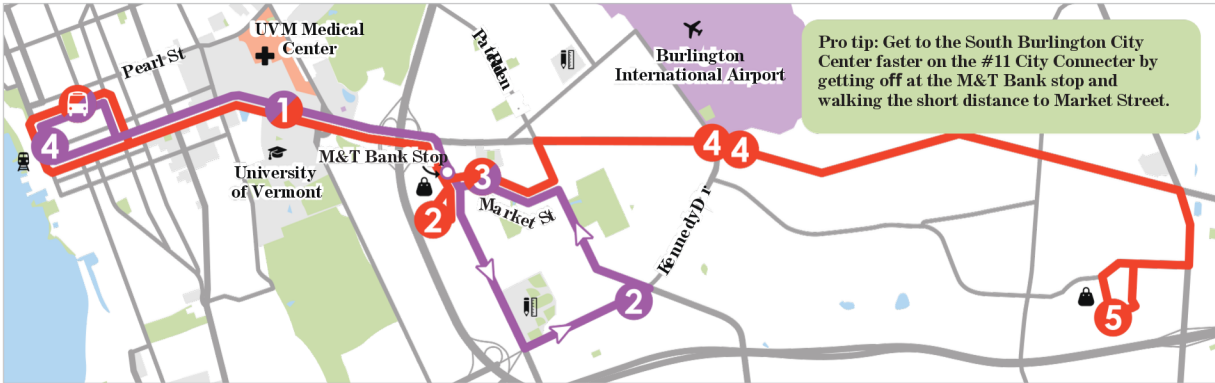


# New Service to Market Street in South Burlington!

1

11

Green Mountain Transit is improving service to the new South Burlington City Center on Market Street by updating Route #1 Williston and Route #11 City Connector starting August 25th.



TRANSIT CENTER	1	2	3	4	5	5	4	3	2	1	TRANSIT CENTER
University Heights	University Mall	City Center South Burlington	Kennedy Drive Williston Road at	Walmart Arrival	Walmart Departure	Kennedy Drive Williston Road at	City Center South Burlington	University Mall	University Heights	University Heights	TRANSIT CENTER
9:00	9:08	9:15	9:17	9:23	9:35	9:42	9:52	10:00	10:02	10:09	10:20
9:30	9:38	9:45	9:47	9:53	10:05	10:12	10:22	10:30	10:32	10:39	10:50
10:00	10:08	10:15	10:17	10:23	10:35	10:42	10:52	11:00	11:02	11:09	11:20
10:30	10:38	10:45	10:47	10:53	11:05	11:12	11:22	11:30	11:32	11:39	11:50

Combine For  

 15 MINUTE SERVICE

TRANSIT CENTER	1	2	3	1	4	TRANSIT CENTER
University Heights	University Heights	Kennedy Drive at Temple & Drive	City Center South Burlington	University Heights	Battery Street at College Street	TRANSIT CENTER
9:15	9:21	9:41	9:45	9:55	10:05	10:10
9:45	9:51	10:11	10:15	10:25	10:35	10:40
10:15	10:21	10:41	10:45	10:55	11:05	11:10
10:45	10:51	11:11	11:15	11:25	11:35	11:40

## Ride Every 15 Minutes—Here's How

By using both Route #1 and Route #11, riders can catch a bus every 15 minutes from Downtown Burlington to Market Street during peak hours.

Route #1 and Route #11 run offset schedules — Example: #1 9:00, #11 9:15, #1 9:30  
 Check the schedule or Transit App to see which comes next!

Make sure to check the headsign!

Going to Market Street from Downtown Burlington? #1 Williston to U Mall & South Burlington City Center or #11 City Connector to South Burlington City Center via Kennedy Drive

Going to Downtown Burlington from Market Street? #1 Williston to Downtown via U Mall & South Burlington City Center or #11 City Connector to Downtown

### Helpful Resources



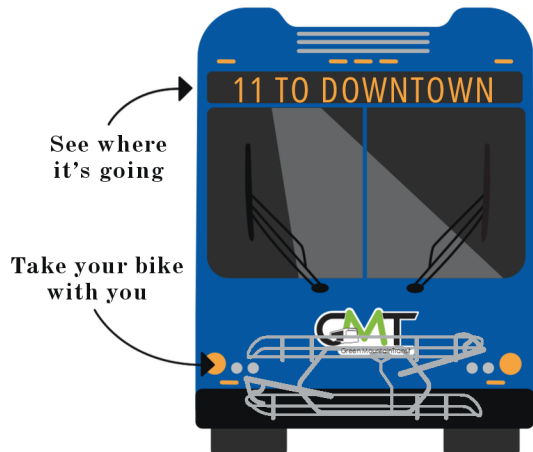
Ride Ready by GMT



Transit App



GMT Schedules



RideGMT.com | 802-540-2468

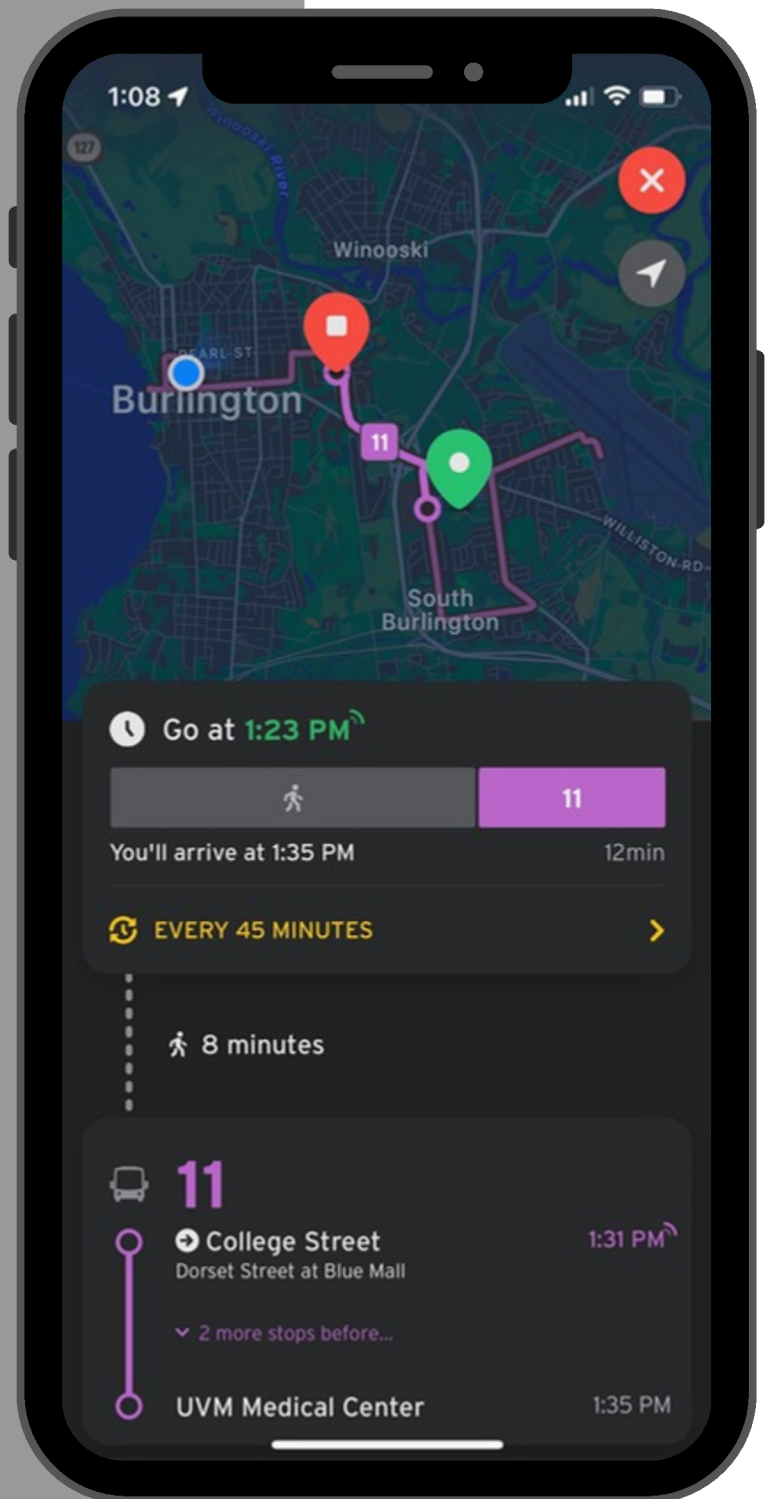
# Green Mountain Transit

Go to [ridegmt.com](http://ridegmt.com) for a bus schedule or download the Transit App to track your bus in real time.

DOWNLOAD  
HERE:



SCAN ME



**LIFE HAPPENS.**  
**We're here to help.**



**UVMHN Employee Housing has partnered with Working Bridges to provide free and confidential resource coordination and support for your goals as well as work-life challenges.**

**Your Working Bridges Resource Coordinator can help with:**



**Housing**



**Healthcare & Mental Health Referrals**



**Child Care**



**Legal Services**



**Transportation**



**Budgeting & Debt Management**



**Transitioning to long-term housing!**

***"My Working Bridges Resource Coordinator has helped to give me lots of information and resources and has been supportive without me feeling judged or insecure." - employee survey response***

**FREE | CONFIDENTIAL | IN-PERSON OR REMOTE**



**Contact Virginia Finn**  
**802-735-4599**  
**[virginia@unitedwaynwvt.org](mailto:virginia@unitedwaynwvt.org)**



**United Way of Northwest Vermont**

# Welcome Home!

We're excited to have you as a part of this community!

If you have any questions, please don't hesitate to reach out:

Our office hours are Monday through Friday 8:30 a.m. to 4:00 p.m.



[citycenter@redstonevt.com](mailto:citycenter@redstonevt.com)



802-399-2586



268 Market Street, South Burlington, VT

# Thank you!