

FAQs Find Answers Fast!

Leasing



Rent



Roommates



Guarantors



So much more !



Still need help? Contact our office
802.540.1751 | housing@redstonevt.com



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The Redstone logo consists of the word "Redstone" in white, sans-serif font, positioned within a solid red square.

Leasing & Applications

A decorative graphic located below the main heading, composed of numerous small triangles in shades of yellow, green, blue, and grey, arranged in a complex, overlapping geometric pattern.

Is there an application fee, credit, background check?

No.

How do I apply?

Apply online at:

<https://www.myredstonelofts.com>

<https://www.myredstonecommons.com/>

Can I apply to both the Lofts and Commons?

Please submit one application to the property of interest.

Be sure to complete all fields on the application to avoid delays. We can move applications between properties if needed.

How long do I have to sign the lease?

You will have 72 business hours to review, ask questions, and sign the lease.

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Roommates Applications



How can my roommates and I apply for a unit?

Redstone Student Housing offers individual leases, not joint leases. Each roommate submits their own application and lists preferred roommates.

First & Last Legal
Name of Preferred
Roommate(s). Please
write 'N/A' if you do
not have a preferred
roommate. *

What if I don't have a preferred roommate?

No problem! Redstone will match available residents. We use our roommate-matching platform RoomSync. You will be able to browse and connect with potential roommates before receiving final roommate assignments. This process is completed in the Spring semester.

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Guarantor Application



**Q: How do I apply to be the guarantor?
It looks like I'm applying as the student.**

A: Enter guarantor's information for

- Personal Information
- Address Information
- Screening Information.

A: Use the I'm a guarantor drop down option, or type in roommate/gender questions section

Gender *	*I am a Guarantor
Are you a full-time UVM student? *	*I am a Guarantor
Lease Term Preference? *	*I am a Guarantor
Are you a current resident or former resident of Redstone Lofts or Redstone Commons? *	*I am a Guarantor
UVM NetID, please note this is not your UVM 95# *	guarantor
Graduation Year *	2029

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Lease Termination



What if I sign the lease and change my mind?

If you terminate your lease early, there will be a fee paid and you will remain responsible for rent until the space has been re-leased to a different applicant.

Can I sublet?

No. Per the terms of the lease, sub leasing is not permitted. Please reach out to our office for more info on the lease termination process.

What if I graduate early, transfer, or study abroad before the lease ends?

This does not automatically terminate a lease. Contact our office to discuss the lease termination process.

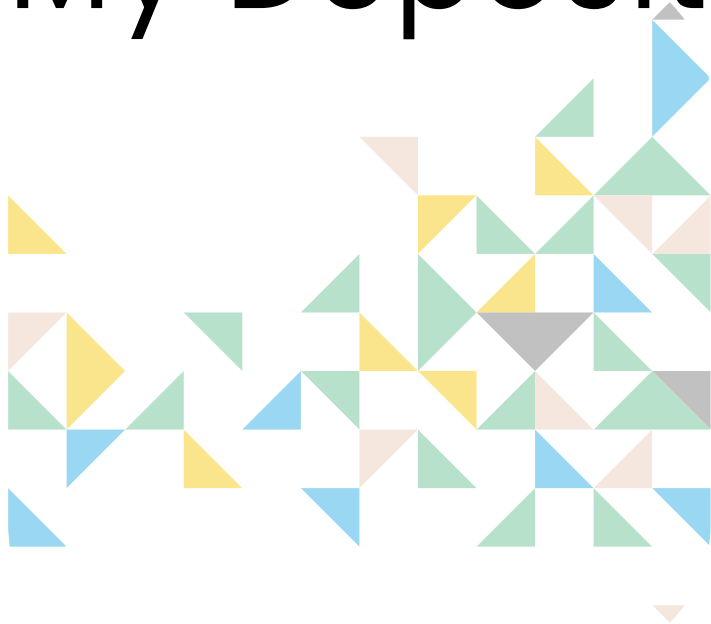
What if I find someone to take over my lease?

Our office will work with the replacement applicant to make sure they qualify before placing them in the unit. The applicant must complete the application and be approved before the lease transfer is completed.

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The Redstone logo, consisting of the word "Redstone" in white sans-serif font on a red rectangular background.

How Do I Pay My Deposit?



Log into your Redstone Lofts or Redstone Commons portal.

Add a payment account and select 'Make a payment'

You will make a one time "extra" payment of the security deposit which is equal to one months rent.

Once paid, you will see a credit on the account.

Your account balance as of **Monday, May 11, 2026**

\$-1,350.00

[Make a Payment](#)

[Payment Accounts](#)

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Payment Questions:



When do rent payments begin?

Your rent payments will begin on your lease start date. Be sure to check your lease document to find out when your start date is. After your initial payment, rent is due on the 1st of every month.

How can I check the rent and other charges on my account?

Go to the 'Recent Activity' tab located in the payments section of your portal. You will find past charges and recent charges that were posted on your account.

Are there late fees if I don't pay on time?

Yes, there is a \$50 late fee which will be charged to your account if you are late on rent. We give a 6 day grace period.

Can I set up AutoPay?

Yes, AutoPay can be enabled in the resident portal under payment setting after the lease has started. Please set it up to begin on a future date to ensure payment processes correctly.

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Renters Insurance



Is renters Insurance required?

Yes, all residents must have an active renters insurance policy for the duration of their lease.

How much coverage do I need?

Residents are required to carry a minimum of \$100,000 in liability coverage.

How do I submit proof of insurance?

Please email housing@redstonevt.com for our team to upload your policy to your resident portal.

What if I don't enroll in a policy?

You will be auto enrolled into our Resident's Shield policy. You will find this on your resident portal.

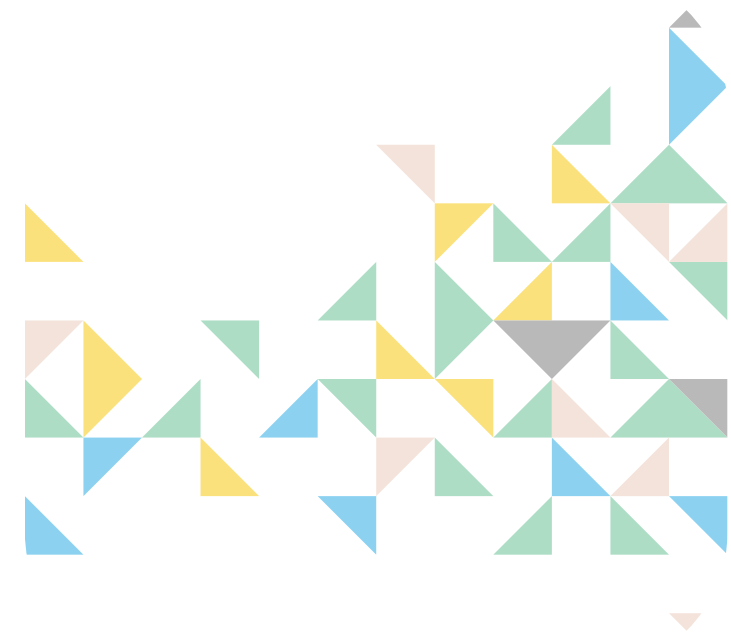
Does Redstone's insurance cover my personal belongings?

It does not cover damage, loss, theft, etc. of residents personal belongings. It does cover property damage.

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Utilities



Who do I contact if I’m having trouble regarding any of the utilities?

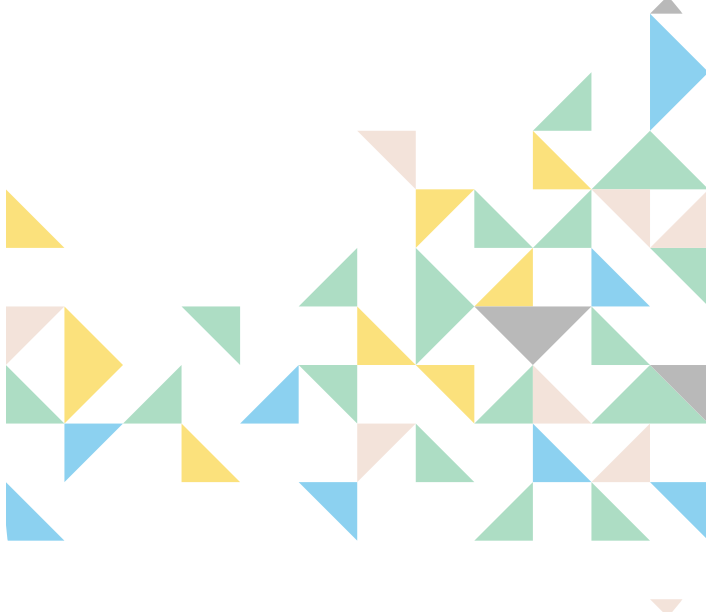
Please contact Burlington Telecom (802) 540-0007) if your internet is not working and Burlington Electric (802) 865-7300) to set up your electric account. All other things, please contact our office (802) 540-1751).

This information covers the landlord and tenant responsibilities regarding utility payments.

	Tenant	Landlord
Gas	✗	✓
Electricity	✓	✗
Water	✗	✓
Trash	✗	✓
Internet	✗	✓
Snow removal	✗	✓

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Maintenance Questions



How do I submit a maintenance request?

Log into your resident portal and submit a maintenance request under the maintenance section. Please include as much details as possible.

What qualifies as an emergency maintenance request?

No heat during winter, major water leaks or flooding, fire or smoke alarms malfunctions, broken exterior doors, major appliances not working, no hot water or lack of water. Call our emergency line 802-951-3725 for immediate assistance.

What should I do if I lock myself out?

During office hours, contact our office to receive assistance. After-hours lockout fees apply. Call our emergency line 802-951-3725 for immediate assistance.

Can maintenance enter my apartment if I'm not around?

Yes, by submitting a maintenance request, you can authorize the staff to enter your apartment to complete the pending work order.

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Parking & Bike Permits

A decorative pattern of colorful triangles (yellow, green, blue, pink, grey) arranged in a cluster at the bottom left of the page.

How do I apply for Parking?

We start parking applications in April and we go on a first come first serve basis. If you receive a spot, we will send you a parking addendum through your resident portal,

Do I have an assigned parking spot?

No, parking spots are not assigned. Park anywhere you'd like, as long it's not a visitors space or handicapped (if you don't have a placard).

How do I get a bike permit?

Stop by our office, or email housing@redstonevt.com. We will send you a form for you to input your bike details.

Is there an additional fee for bike permits?

No, bike permits are free. Just be sure to place your bike sticker on the handle bars.

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Mail Packages

A decorative graphic in the bottom left corner featuring a cluster of small, colorful triangles in shades of blue, green, yellow, and grey, arranged in a geometric, abstract pattern.

How do I access my mailbox?

Each apartment will be given 1 shared mailkey upon moving in which opens your USPS mailbox. Your apartment number is also your mailbox number.

Where are packages delivered?

Packages are delivered in the parcel pending lockers.

Lofts Residents: Package room located on 2nd floor across the gym.

Commons Residents: Across the office in building 4, next to the laundry room.

What if my package is missing?

Please contact the courier or seller if your package is missing or marked as delivered but cannot be located. Redstone is not responsible for lost or stolen packages.
post office lockers

What if my isn't in the package room and it's too large for the mailbox?

USPS may place larger packages in one of the parcel lockers located near the mailboxes. A key will be left in your mailbox to access your package.

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Amenities & Furniture



What amenities are at the Lofts and Commons?

To check out the Lofts amenities, click [here](#).

To check out the commons amenities, click [here](#).

What Furniture is provided?

You will be provided with a bed, desk, desk chair and dresser in bedroom. Commons has a built in closet and Lofts offers a wardrobe in each room. We provide a dining table and chairs, couch, end table, and coffee table in common areas

What appliances are provided?

Lofts: Fridge, stove, dish washer (in most units), in unit washer and dryers (in most units), microwave, AC

Commons: Fridge, stove, heater

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Redstone

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Touch

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Have any questions?

Reach out to us:

802.540.1751 or housing@redstonevt.com

Anything to subscribe to?

Please make sure to subscribe to constant contact. We will use it to communicate any important emails.
