

# We Offer Valet Trash Removal Service

Easy as 1,2,3



Our community has a valet trash removal service that occurs 5 nights a week. Not only does this keep our community looking great, but it's so convenient to place the trash container right outside your door!

Keep reading to learn more about valet trash service!

## When does this service occur?

- Trash collection occurs every **Sunday through Thursday** beginning at 8PM. Place trash outside of your apartment door no earlier than 6PM, but no later than 8PM, in order to be picked up.

## Does trash need to be placed in a specific container?

- Yes. Our vendor provides trash containers that you should use. Standard 13 gallon trash bags that are available at any grocery store will fit this container. You should have a container in your apartment. If you do not, please let us know and we will get you one!

## Can containers be left outside?

- The valet trash container is only permitted outside of apartments after 6PM and until your trash has been collected. You will need to bring your valet trash container inside by 9AM the morning after pickup.

## What if I have more than one bag of trash?

- If you have more than one bag of trash, simply raise the lid of the container and place the additional bags on top. If trash is placed next to container, it might not be collected. You may also continue to utilize our community's trash compactor or dumpster in addition to the valet service.

**Is there a recycling service?**

- Yes. Our valet service also collects recycling. Simply place recyclables in a clear or light blue bag in your container. If you have boxes, be sure to break them down and place them behind your container. Your recycling items will be picked up with regular trash service.

**What additional information do I need to know?**

- Trash must be bagged and tied securely, and cannot be loose in the container. If you need to dispose of boxes, you must break them down before placing them in the container. Large items or items weighing over 25lbs are not permitted. Cat litter must be double bagged.
- Please note that not following trash guidelines may result in a fine.
- Trash will not be picked up on the following holidays:
  - New Year's Eve and New Year's Day
  - Memorial Day
  - July 4
  - Labor Day
  - Thanksgiving
  - Christmas Eve and Christmas Day
  - Easter Sunday
  - Halloween

If you have any questions about the valet trash service, please contact the Leasing Office. We are happy to help!

Sincerely,  
Your Management Team