

Questions from Students Interested in Seahawk Landing 5-9-16

1. Facilities

- a. How will I gain entry into the building?

Each resident will have a card that will grant them access to the building, this same card will grant them access to other building amenities. Residents will have a key to get into their suite, and an additional key to get into their bedroom.

- b. How will the building's common areas be accessed?

The community lounge and kitchen are accessible without a card or key. The computer lab, study room, and laundry room will be accessible with an access card which also grants the resident access into the building.

- c. What if I lose my access card or key(s)?

The resident will need to go to the management office to be provided a replacement at a charge. If it is after hours, the resident will need to call the after-hours number and maintenance will assist.

- d. There is laundry room on first floor in the common area.

- i. Will that be coin operated?

No, they will be operated by a card. Money can be placed on the card by the management office during normal business hours.

- ii. How much does it cost to wash? Dry?

It will cost \$2.00 per load to wash and \$1.75 per load to dry.

- iii. What hours is the Laundry Room available to residents?

The laundry room will be available to residents 24 hours a day.

- iv. How many washers and dryers are there?

There are four (4) washers and four (4) dryers.

2. Contracts

- a. If a student has submitted their FASFA will they be able to go back and amend it for Housing?

Yes, a student can update their Free Application for Federal Student Aid (FAFSA) at any time.

3. Security

- a. What security will Seahawk Landing have?

There is a 24 hour camera system that will monitor the entrances, common area, and halls. Also, to enter the building the resident will have to use their access card.

- b. Is Seahawk Landing gated?

At this time, the general contractor is working with the City to confirm if the City will provide approval for Seahawk Landing to have a full perimeter fence with controlled access gates.

- c. Will there be someone in authority on site day and night? Weekends?

The management office will be open during normal business hours. When the office is closed, there will be an after-hours number to call to reach maintenance that will always be on-call and available to respond after hours.

- d. Will there be adult supervision, trained housing professional on site evenings? Weekends? Daytimes?

The management office will be opened during normal business hours. In addition, Seahawk Landing will be advertising to hire a Resident Assistant who will live in Seahawk Landing and be available after the management office is closed.

- e. Will students be able to have guns in the rooms?

No, guns are not allowed in Seahawk Landing.

- f. Are the apartments accessed by key or card entry?

To enter the building it is card entry, but it is key entry to enter the suite and bedroom. Each resident will have one card, and two keys.

- g. Who do I call if I am worried about my child living in Seahawk Landing?

Initial contact will be the manager on-site. Then the back-up supervisor if the manager is not available. Upon move-in these numbers will be provided to the residents.

4. Schedule

- a. What is the move in date?

Residents must schedule a move-in date with the management office. Move-in dates will be scheduled upon availability and will begin one week prior to classes started.

- b. What hours is Seahawk Landing open for residents to enter and leave? Is there be a curfew?

Residents will be able to enter and leave as they wish. There will be no curfew.

- c. Will Seahawk Landing be closed during the Winter Break? Will I need to move out during the Winter Break?

No, Seahawk Landing will not be closed during Winter Break, and residents will not need to move-out.

5. Miscellaneous

- a. What happens if I get sick in the middle of the night?

If you are having a health or safety emergency, call 911.

- b. Where can I find helpful information about my GI Bill?

Here are some helpful links:

[http://www.lamarpa.edu/Current-Students/Financial-Aid?ext=.](http://www.lamarpa.edu/Current-Students/Financial-Aid?ext=)

[http://www.lamarpa.edu/Current-Students/Financial-Aid/Requirements/Veteran-Assistance?ext=.](http://www.lamarpa.edu/Current-Students/Financial-Aid/Requirements/Veteran-Assistance?ext=)

http://www.benefits.va.gov/gibill/comparison_tool.asp

<https://fafsa.ed.gov/>

6. Amenities

- a. Will there be a meal plan?

No, but each suite has a kitchen with an oven/stove, microwave and refrigerator.

7. Residential Units

- a. Are the units furnished?

Yes, the units are furnished. In the bedrooms there is a bed frame, mattress, night stand, two 2-draw dressers, desk and desk chair. The common area of the suite will have either barstools or a kitchen table with chairs, sofa, chair, cocktail table, end table, and TV stand.

- b. Can I bring my own furniture?

Yes, but the furniture that has been provided in the units cannot be removed.

- c. Can I install a satellite dish?

Yes, but you can only have the satellite dish within your room. It cannot be placed on the building or on the lawn, because of this it is unlikely you will receive good service.

- d. Can I have a pet?

No, pets, of any kind, are not allowed at Seahawk Landing.

8. Eligibility

- a. Do I need to be enrolled at Lamar State College-Port Arthur to live at Seahawk Landing?

Yes, to be a resident at Seahawk Landing you must be enrolled in classes at Lamar State College-Port Arthur.

- b. Do the residents need to be enrolled in Summer semesters if they sign a one year lease?
It is preferred that students take summer classes if they sign a one year lease, but not mandatory.
- c. How are roommates identified?
Residents will be paired up by gender according to the bedroom type they have chosen. If Residents want to choose their roommate, it is important they do so at the time they reserve the room and must complete the reservation at the same time.
- d. Will there be co-ed suites?
No, residents will be paired up based on gender.
- e. Am I eligible to live in Seahawk Landing if I am not a full time student?
Yes, part-time students will be eligible.

9. Complaints

- a. Who do I call/how do I report noisy neighbors?
If during normal business hours, report it to the management office. If after normal business hours, there will be an after-hours number to call to report the complaint.
- b. My roommates are smoking in the apartment, what are you going to do about it?
Report the complaint to the management office.
- c. My roommates friends are stealing my stuff/eating my food. How will you stop them?
Each resident will have their own bedroom within the suite, which is only accessible with their key. Residents are responsible for keeping all their belongings in their bedroom and locking their bedroom when they leave.
- d. I know there is underage drinking going on, how do I report it and remain anonymous?
Residents should report complaints to the management office. Complaints received will be treated confidentially.
- e. My roommate has alcohol in the apartment and we are all underage, how will you stop it?
Residents should report complaints to the management office. Following an investigation the individual will be given an infraction, and if it happens a second time they will be evicted. Please note that the rents of the other beds in the suite will NOT increase. The rent is a per bed rent.