

December 2024

# Willowbrook Apartments

## Resident Newsletter

A warm wished Happy Holidays to your and yours! We have bundled up our most important December topics for this month's newsletter! From lights to reminders and more.

Enjoy !

Sandie - Property Manager  
Bridget - Leasing Consultant  
Cezary - Maintenance Supervisor  
Dennis - Maintenance Technician



Tuesday -Friday  
9am to 5 pm  
Saturday  
10am to 4 pm  
Sunday & Monday Closed



[WWW.WILLOWBROOKAPARTMENTS.COM](http://WWW.WILLOWBROOKAPARTMENTS.COM)



## Winter Reminders



We rely on our residents, YOU, for help during the snow removal! In order for our contractor to clear the parking spots, two spaces (at minimum) must be available. We ask that at your earliest opportunity, when seeing that snow removal has started, please move your vehicles to spaces that have already been cleared to get as many done as possible, for everyone!



## Holiday Season Safety



- Stay Alert While Shopping
- Package Delivery Safety
- Secure Your Valuables
- Home Security During Travel
- Safe and Sober Driving



Make Your FREE Santa Photo Reservation Up to 7 Days in Advance

Advance reservations are required in all locations and can go quickly. Reserving is easy and free.

- 1 SELECT A STORE NEAR YOU
- 2 SELECT YOUR PREFERRED TIME
- 3 SHOW YOUR CONFIRMATION AT CHECK-IN

[BOOK NOW](#)

Reservations are available up to seven days in advance. Not able to make it? Simply text us back to let us know.

BassProShop Bolingbrook  
Free Santa Pictures

# Emergency Maintenance

If you notice there may be an issue in your unit, such as no hot water or no heat, please report as soon as you can so it can be addressed as early as possible.

Emergency situations (involving fire, flood or blood) can happen at any time. If at any point there is FIRE or BLOOD, please call 911 prior to calling emergency maintenance. If you experience a maintenance emergency after office hours, please call emergency maintenance at (630) 280-7454.

- No heat (when the inside temperature is 68 degrees or lower from 8:30am-10:30pm and 66 degrees or lower from 10:30pm-8:30am).
- No air conditioning (when the outside temperature is 88 degrees or higher AND your residence has reached 80 degrees or warmer).
- Electricity issues are taken on a case by case basis. If it's the entire BUILDING - call ComEd directly and THEN notify the office so we can update our residents.
  - Uncontrollable water leak or flood. No water at all.
- Any life safety issue-broken/damaged patio door, broken/not locking main apartment door or broken/not locking patio door.
  - The toilet is clogged and not usable if you have only ONE toilet in your apartment home.
  - No hot water

Any/all other issues will be addressed on the next business day, in the order in which they were received. If you have an emergency after office hours, call emergency maintenance at (630) 280-7454.

When leaving a message, please leave your name, phone number, apartment number and the nature of the emergency. Please make sure to speak calmly, clearly and repeat your apartment number AND phone number TWICE so we can return your call correctly. Your call will be returned promptly.



# Resident Reminders

## Door Decor

We **love** the decoration but want to remind everyone NO blocking of peep holes/unit numbers is allowed.

Emergency Responders need to locate & read apartment numbers. Only a door mat can be outside your apartment per Fire Department. **NO SHOES.**



**Thank you to our residents that pick up after your pets.**

**Remember NO visiting animals.**

**All Pets, Service Animals and ESA's must be registered with the office.**

We are always on the lookout for great residents, just like you! Tell a friend/ co-worker about our wonderful apartment we have to offer! Have that person mention your name during their tour and if they sign a lease and move-in with us, we will give you a \$200 rent credit!!





## Blue Cheese and Pear Tartlets

**Prep Time: 10 mins**  
**Cook Time: 15 mins**  
**Total Time: 25 mins**

### Ingredients

1 ripe pear - peeled, cored, and chopped  
4 ounces blue cheese, crumbled  
2 tablespoons light cream  
ground black pepper to taste  
1 (1.9 ounce) package mini phyllo tart shells

### Directions

Preheat the oven to 350 degrees F (175 degrees C).

Mix together pear, blue cheese, and cream in a baking dish.  
Season with pepper. Spoon mixture into phyllo shells.

Bake in the preheated oven for 15 minutes. Serve warm.

