

IRONSTATE

Chelsea 29

After Hours Maintenance Emergencies

1-800-606-1775

Below is a list of items that are considered Maintenance Emergencies. If the issue you are experiencing is not listed here, please enter a work order into the Rent Café Resident Portal so that Maintenance can address the issue on the next business day.

- Resident Locked Out
- Toilet not working wherein no other toilets can be used.
- Water leaks (other than small drips from faucets)
- Stopped up Sinks/Tub Drains wherein no other sinks/tubs can be used
- Cracked/Broken Drain Lines/Flood
- Refrigerator failing to cool or freeze
- Stove and/or oven not working
- Heat not working (if outside temperatures are below 65 degrees F).
- Air conditioning not working (if outside temperature is above 80 degrees F).
- Fire Alarm and/or Smoke Detector malfunctioning
- Broken Locks, Exterior Doors, and/or Windows
- Building Lights out if entire circuit is affected
- Electrical Failures and/or Breakers not resetting
- Smell of Smoke and/or Burning Material
- No Hot Water
- Any condition that can cause damage to the community or threaten the health or well-being of residents, visitors, and/or guests.

