

Redstone

Resident Newsletter - August 2023



REDSTONE GRILL GUIDE

This is the season for outdoor living and grilling. When it comes to grills, some of our properties have grill stations, and in some cases, you are allowed to have a personal grill. Please keep in mind that grills are fire hazards so please follow these best practices for a safe summer/fall grilling according to Vermont's Fire Code:

1. Grills must be constantly monitored by a person with the ability to quickly respond with a fire extinguisher when in use.
2. Any non-electric grills (propane or charcoal) must be more than 10 feet away from the building including balconies and overhangs.
3. Store charcoal briquettes in a dry area as damp charcoal can spontaneously heat.
4. Allow charcoal to completely cool before safely disposing of it.
5. Store lighter fluid and propane properly to avoid combustion or inhalation of toxic chemicals.
6. Check all grill hoses for cracking, brittleness, holes, or leaks.
7. Never bring propane inside and make sure to store it in a shaded cool area out of direct sunlight at least 10 feet away from the building.
8. Avoid grease fires by properly cleaning grease traps and frequently cleaning grill grates.

Newsletter Highlights

Redstone Grill Guide

Tips on Practicing Self-Awareness as a Resident

The Do's and Don't of Air Conditioning



PRACTICING SELF-AWARENESS

Self-awareness is crucial, not only for personal safety, but also for the safety of the community. Cultivating self-awareness is an important step toward promoting both personal and communal safety here at Redstone.

There are many ways residents can practice self-awareness, and we would like to highlight some tips!

TIPS FOR RESIDENTS

Personal Property

- Use high-security locks on bikes, storage lockers, etc. and lock your car doors.
- Only place items in designated areas (Redstone will remove any items that are not stored properly.)
- Regularly check items (this includes bikes, storage lockers, and parking spaces).

Be mindful.

- Don't prop doors open.
- Don't hold doors open for those you don't know or recognize.
- Make sure that doors close securely behind you.
- Make sure windows (especially on the first floor) are locked when you are not home.

Keys and Callboxes

- Report any lost or stolen keys to residents@redstonevt.com.
- Have your guests call you from the directory call box and be sure to verify who it is before pressing 9 on your phone to unlock the door remotely.
- Keep your apartment door locked.

COMMUNITY CORNER

We are proud to be a sponsor of **King Street Center** and we were happy to support their lemonade stand this summer by enjoying some freshly squeezed drinks. These young entrepreneurs are slinging citrus like pros all while learning valuable skills like custom service, teamwork, and money management.



Crimes and Theft Reporting

- Call the police to report the crime or theft, including mail theft (only use 911 if it is a life-or-death emergency):
- Have the police reach out to us for camera footage (if applicable) or send us the police report number and details about where and when the crime may have taken place. To respect the integrity of the investigation we are not able to provide updates to the building or share footage directly.
- Please make our team aware of any criminal activity that has occurred by emailing residents@redstonevt.com as we may be unaware of the situation and want to be informed so we can provide support.

Parking

- Immediately report any lost or stolen parking passes and garage openers to residents@redstonevt.com.
- Report illegally parked cars to residents@redstonevt.com or call UPP customer service number.

**TOWING SERVICE
UPP GLOBAL PHONE NUMBER**

207-747-4230

LOCAL POLICE NUMBERS

Burlington: (802) 658-2704

Winooski: (802) 655-0221

South Burlington: (802) 846-4111

Colchester: (802) 264-5556

Shelburne: (802) 985-8051



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DOS AND DON'TS

AIR CONDITIONING

While not all of our apartments have the option for air conditioning, those that do we'd like to share some helpful tips. Let's go over some Dos and Donts of ACs so that you can be chill too using your cooling system.



DO

DO ensure efficient installation of your own AC equipment, it is recommended that you utilize a portable, vented, freestanding AC unit. Alternatively, if a wall-mounted unit is provided, please use that. However, if you do install your portable AC it is crucial to pay attention to the setup process, particularly ensuring proper venting and pitch for the water condensation line to effectively drain outside.

DO set your AC to the desired room temperature (ex. 70 degrees).

DO submit work order requests for ACs that are not cooling or, are leaking.

DON'T

DON'T use a WINDOW-mounted AC unit. These have the possibility of damaging the window frame or causing serious physical harm to someone walking below, which is why they are prohibited as part of your lease agreement.

DON'T set your AC to its lowest setting (ex. 60 degrees so that it cools faster. Setting your AC low doesn't help it cool faster; it takes more energy and electricity. It can overload your system and drive up your electric bill!

DON'T continue to run your ACs if they are not cooling or if they are leaking.