

Courtney Trace accepts cash payments through our Walk-In Payment System (WIPS) at participating locations near you!

To use the payment system, please make sure you submit payment for the exact balance reflected on the resident portal each month on or before your due date.



Easy Over 18,000 locations to choose from.



Simple Present WIPS Accnt # and Cash payment



Secure Receipt provides proof of payment



Convenient Multiple locations open 24/7



Frequently Asked Questions

Q: How do I make a payment with my WIPS account?

A: Contact your Leasing Office ensure that your email address is on file and to let them know you are interested in the program. An email will be sent to you with your WIPS account number. You can log into the resident portal at your community to check your balance. Then head to one of the 18,000 CheckFreePay locations with cash. Just tell the agent at the CheckFreePay location that you wish to make a **WIPS Rent Payment**. You will need to give them your account number so that the payment can be posted directly to your rent account at your community. The agent will provide you with a receipt. Just make sure that you keep it since it acts as proof of your payment. The payment will be reflected on your account the next day.

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A: Contact your Leasing Office ensure that your email address is on file and to let them know you are interested in the program. An email will be sent to you with your WIPS account number. You can log into the resident portal at your community to check your balance. Then head to one of the 18,000 CheckFreePay locations with cash. Just tell the agent at the CheckFreePay location that you wish to make a **WIPS Rent Payment**. You will need to give them your account number so that the payment can be posted directly to your rent account at your community. The agent will provide you with a receipt. Just make sure that you keep it since it acts as proof of your payment. The payment will be reflected on your account the next day.

Q: How do I find participating locations?

A: Go to **www.CheckFreePay.com/agentlocator**. In the Select Biller field, choose WIPS Rent Payments and enter your zip code. A list of participating agents in your area will display.

Q: Are there any additional costs for making a WIPS payment?

A: There is a small transaction fee each time you make a payment using your WIPS card. Contact the participating agent location for specific details.

Q: What happens if I don't include my transaction fee when I make a payment?



A: Payments will be credited to your account the next day that you make a payment.

Q: What if I overpay, can I get a refund?

A: Any overpayment will be considered a credit to be applied towards a future balance.

Q: What if I move?

A: Your WIPS account is only valid for your specific community. Check with your property management team for details.



Courtney Trace accepts cash payments through our Walk-In Payment System (WIPS) at participating locations near you!

To use the payment system, please make sure you submit payment for the exact balance reflected on the resident portal each month on or before your due date.



Easy Over 18,000 locations to choose from.



Simple Present WIPS Accnt # and Cash payment



Secure Receipt provides proof of payment



Convenient Multiple locations open 24/7



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